Honeywell SYSTEM HINTS NEWSLETTER

HONEYWELL INFORMATION, NEWS, AND TIPS



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For questions or comments related to the HINTS newsletter, please write to <u>HPS System HINTS</u>.

C200/C200E Controller Lifecycle Status Change and Update

This is an important notification for all the C200/C200E controller install base customers that Honeywell is transitioning the C200/C200E platform from 'Legacy' to 'Phase out' lifecycle phase from 31 December 2020 In accordance with the HPS support policy for "Control, Safety and Monitoring systems".

Since the October 2015 announcement regarding the C200/C200E, solutions have been deployed to help effectively upgrade and migrate your system.

The following are key points to consider for C200/C200E systems:

1. Sale Withdrawal for New Installations and Expansions for C200/C200E was announced in 2015.

The product continues to receive selected level of support including supply of spare and Certified Recycled Parts based on best efforts. No new enhancement or functionality has been added, since this announcement.

2. On December 31, 2020 C200/C200E will be transitioned to Phased-out lifecycle phase.

3. Most Series A I/O will be supported under Legacy lifecycle phase until 2022 based on best efforts.

This includes the ability for the Series A I/O to co-exist with and be replaced by the equivalent 1756 I/O as highlighted in <u>Control Hardware Installation guide</u> (chapter 7 &16). Selected Series A I/O are in phase out life cycle based on supplier availability. The latest supported and qualified replacements of obsolete Rockwell modules are also mentioned in the Control Hardware Planning guide.

4. There are no current plans to discontinue Experion releases and TAC support for C200/C200E.

There are now three general types of C200/C200E upgrades available:

C200/C200E to C300 with Process Manager I/O (PMIO) - Solution and kits available today

Description: C200/C200E systems that are connected to PMIO

Upgrade Approach: A C200 to C300 upgrade kit has been designed to allow for a simple hardware upgrade without requiring additional space. The C200 controller chassis can be replaced with a redundant C300 controller that has been modified to fit in the space of a single C200/C200E chassis. Graphics remain the same. Each C200/C200E controller can be migrated individually, allowing the system to be gradually converted to C300. By upgrading to the C300, this solution can retain IO modules and field wiring, keep graphics unmodified, allow control strategies to be migrated with little or no change, and allows the system to be gradually converted to C300. The supervisory network must be upgraded to Fault Tolerant Ethernet. The upgrade procedure may be conducted while the system remains online.

C200/C200E to C300 with Series A (Chassis) IO - Solutions and kits available today.

Description: Any system that uses Series A I/O modules, often in remote (downlink) chassis.

Upgrade Approach: The C200/C200E controller will be replaced with the C300 controller, in a manner that leaves IO modules in place and untouched. CNI communication cards in IO chassis will be replaced by FTE Bridge which will be used to communicate the Series A IOs to the C300s. Series A IOs will be untouched. We have an expert team of individuals that can help with this type migration scenario. Each migration will have subtle differences so it is important to engage our teams to assess the system requirements and a tailored migration approach can be designed.

Important Notice: FTEB module is in 'Full Support' lifecycle stage and there are no plans to discontinue this module until further notice.

C200/C200E to UOC/vUOC with Series A (Chassis) IO - Solution and kits available today.

Description: Any system that uses Series A I/O modules

Upgrade Approach: The C200/C200E controller will be replaced with the new UOC/vUOC controller. UOC controller can be connected using Star or Ring topology, it can communicate over the EthernetIP (EIP) protocol or CIP Pass through. Customers can choose the suitable topology and use the UOC as replacement to the C200/C200E controller. Series A IOs will be untouched. We have an expert team of individuals that can help with this type migration scenario. Each migration will have subtle differences so it is important to engage our teams to assess the system requirements and a tailored migration approach can be designed.

Please contact your account manager for more details.

The following parts are affected by this announcement:

| Model Number | Description | Model Number | Description |
|--------------|---------------------------------|--------------|--------------------------------------|
| 1756-DNB | DEVICENET BRIDGE/SCANNER MODULE | TC-ORC161 | RELAY OUTPUT 16 NO |
| | | | CONTROLNET REPEATER ADAPTER HAZ 1 |
| 1756-DNB/A | DEVICENET BRIDGE/SCANNER MODULE | TC-PBFO01 | |

| 1757-CN2FF | ALLEN-BRADLEY FIELDBUS LINKING DEVICE |
|-------------|--|
| SST-PB3-CLX | PROFIBUS INTERFACE MODULE |
| TC-CCN011 | CN INTERFACE SINGLE MEDIA |
| TC-CCN012 | CN INTERFACE SINGLE MEDIA |
| TC-CCN013 | CONTROLNET INTERFACE, SINGLE MEDIA |
| TC-CCN014 | CONTROLNET INTERFACE, SINGLE MEDIA |
| TC-CCR011 | CN INTERFACE REDUNDANT MEDIA |
| TC-CCR012 | CN INTERFACE REDUNDANT MEDIA |
| TC-CCR013 | CONTROLNET INTERFACE REDUNDANT MEDIA |
| TC-CCR014 | CONTROLNET INTERFACE REDUNDANT MEDIA |
| TC-CEN011 | Ethernet Module, 10/100 Mb |
| TC-CEN021 | Ethernet Module, 10/100 Mb |
| TC-CENF21 | Ethernet Fiber Module, 10/100 Mb |
| TC-FCCN01 | CONTROLNET ADAPTER |
| TC-FCCR01 | DUAL MEDIA CONTROLNET ADAPTER |
| TC-FFIF01 | Fieldbus Interface Module |
| TC-FXX041 | 4 SLOT RACK |
| TC-FXX042 | 4 SLOT CHASSIS 13 AMP |
| TC-FXX071 | 7 SLOT RACK |
| TC-FXX101 | 10 SLOT RACK |
| TC-FXX102 | 10 SLOT CHASSIS 13 AMP |
| TC-FXX131 | 13 SLOT RACK |
| TC-FXX132 | 13 SLOT CHASSIS 13 AMP |
| TC-FXX171 | 17 SLOT RACK |

| TC-PCIC01 | Cnet Intrfc. Mod. for PC |
|------------|---|
| TC-PCIC01K | ControlNet Interface Card (PCI bus) R320 Kit |
| TC-PCIC02 | ControlNet Interface Module, PCI bus |
| TC-PGCN11 | CONTROLNET GATEWAY REDUNDANT MEDIA HAZ 1 |
| TC-PIA081 | ANALOG INPUT 8 POINT HAZ 1 |
| TC-PIB161 | DIGITAL INPUT 16 POINT HAZ 1 |
| TC-PIF021 | FREQUENCY INPUT 2 POINT HAZ 1 |
| TC-PIL081 | TEMPERATURE INPUT 8 POINT HAZ 1 |
| TC-PNX021 | C100 CONTROL PROCESSOR |
| TC-POA081 | ANALOG OUTPUT 8 POINT HAZ 1 |
| TC-POB041 | DIGITAL OUTPUT 4 POINT HAZ 1 |
| TC-PRR021 | REDUNDANCY MODULE |
| TC-PRS021 | C200 CONTROL PROCESSOR |
| TC-RPA001 | CONTROLNET REPEATER ADAPTER FIBER OPTIC |
| TC-RPA002 | ControlNet Modular Adapter Fiber Module |
| TC-RPFM01 | CONTROLNET REPEATER FIBER OPTIC (3000M) |
| TC-RPFS01 | CONTROLNET REPEATER FIBER OPTIC (300M) |
| TK-CCN014 | CONTROLNET INTERFACE, SINGLE MEDIA COATED |
| TK-CCR012 | CN INTERFACE REDUNCANCY MEDIA COATED |
| TK-CCR013 | CONTROLNET INTERFACE, REDUNDANT MEDIA COATED |
| TK-CCR014 | CONTROLNET INTERFACE REDUNDANT MEDIA COATED |
| TK-CEN011 | ETHERNET MODULE 10MB COATED |
| TK-CEN021 | Ethernet Module, 10/100 Mb, coated |
| TK-CENF21 | Ethernet Fiber Module, 10/100 Mb, coated |

| TC-FXX172 | 17 SLOT CHASSIS 13 AMP |
|-----------|---|
| TC-FXX72 | 7 SLOT CHASSIS 13 AMP |
| TC-HAI081 | (CIOM-A) HART AI Module (8)pt |
| TC-HAO081 | (CIOM-A) HART AO Module (8)pt |
| TC-IAH061 | AI 6 PT 4-20MA/10V |
| TC-IAH161 | AI 16PT 4-20MA/10V NON-ISOLATED |
| TC-IDA161 | AC INPUT 120 VAC 16 PT |
| TC-IDA321 | AC INPUT 120VAC 32PT |
| TC-IDD161 | DC INPUT 24VDC 16 PT |
| TC-IDD321 | DC INPUT 24VDC 32PT |
| TC-IDJ161 | DC IN 24 VDC 16 PT ISOLATED |
| TC-IDK161 | AC IN 120VAC 16 PT ISOLATED |
| TC-IDW161 | AC IN 220 VAC 16 PT ISOLATED |
| TC-IDX081 | AC IN 120VAC 8 PT DIAGNOSTICS |
| TC-IDX161 | DC IN 10-30 VDC 16 PT DIAGNOSTICS |
| TC-IOLI01 | I/O Link Interface |
| TC-IXL061 | THERMOCOUPLE INPUT 6 PT |
| TC-IXL062 | CIOM-A T/C module (not coated) |
| TC-IXR061 | RTD INPUT 6 PT |
| TC-MDP081 | PULSE INPUT 8 CHANNEL IN/2 CHANNEL OUT |
| TC-MUX021 | SERIAL INTERFACE MODULE 2 CHANNEL |
| TC-OAH061 | AO 6 PT 4-20MA |
| TC-OAV041 | AO 4PT 4-20MA/10V NON-ISOLATED |
| TC-OAV061 | AO 6 PT 10V |
| TC-OAV081 | AO 8PT 4-20MA/10V NON-ISOLATED |
| TC-ODA161 | AC OUTPUT 120/220VAC 16PT |
| TC-ODA321 | AC OUTPUT 120VAC 32PT |
| TC-ODC081 | AC OUTPUT 120/220 VAC 8PT |
| TC-ODD081 | DC OUTPUT 24VDC 8 PT |
| TC-ODD161 | DC OUTPUT 24VDC 16 PT E-FUSED |

| TK-FFIF01 | Fieldbus Interface Module, Coated |
|-----------|--|
| TK-FXX101 | 10 SLOT RACK COATED |
| TK-FXX102 | 10 SLOT CHASSIS 13 AMP COATED |
| TK-FXX131 | 13 SLOT RACK COATED |
| TK-FXX132 | 13 SLOT CHASSIS, 13 AMPCOATED |
| TK-HAI081 | (CIOM-A) HART AI Module (8)pt, coated |
| TK-HAO081 | (CIOM-A) HART AO Module (8)pt, coated |
| TK-IAH061 | Analog In, 6 pt (4-20ma & 10v), coated |
| TK-IAH161 | Analog In, 16 pt, coated |
| TK-IDA161 | 120vac, 16 pt, coated |
| TK-IDB321 | DIGITAL INPUT, 120 VAC 32 PT COATED |
| TK-IDD321 | 24vdc, 32 pt, coated |
| TK-IDJ161 | 24vdc, 16 pt (isolated), coated |
| TK-IDK161 | 120vac ,16 pt (isolated), coated |
| TK-IDW161 | 220vac, 16 pt (isolated), coated |
| TK-IDX081 | 120vac, 8 pt (diagnostic), coated |
| TK-IDX161 | 10 - 30vdc, 16 pt (diagnostic), coated |
| TK-IOLI01 | I/O Link Interface |
| TK-IXL061 | Thermocouple Input, 6 pt, coated |
| TK-IXL062 | CIOM-A T/C module (coated) |
| TK-IXR061 | RTD Input, 6 pt, coated |
| TK-MDP081 | Pulse Input Module, Coated |
| TK-MUX021 | Serial Input Module, Coated |
| TK-OAH061 | Analog Output, 6 pt (4-20ma), coated |
| TK-OAV061 | Analog Output, 6 pt (10v), coated |
| TK-OAV081 | Analog Output, 8 pt (non-isolated), coated |
| TK-ODA161 | 120/220vac, 16 pt, coated |
| TK-ODD321 | 24vdc, 32 pt, coated |
| TK-ODJ161 | 24vdc, 16 pt (isolated), coated |
| TK-ODK161 | 120/220vac, 16 pt (isolated), coated |

| TC-ODD321 | DC OUTPUT 24VDC 32PT | TK-ODX081 | 120vac, 8 pt (diagnostic), coated |
|-----------|--------------------------------|-----------|--|
| TC-ODE081 | DC OUTPUT 48VDC 8 PT | TK-ODX161 | 10 - 30vdc, 16 pt (diagnostic), coated |
| TC-ODF081 | DC OUTPUT 125VDC 8 PT ISOLATED | TK-PRR021 | REDUNDANCY MODULE COATED |
| TC-ODK161 | AC OUTPUT 120/220VAC 16 PT | TK-PRS021 | C200 CONTROL PROCESSOR, COATED |
| TC-ODX081 | AC OUTPUT 120 VAC 8 PT DIAG | TK-PRS022 | C200E Control Processor |
| TC-ODX161 | DC OUTPUT 10-30 VDC 16 PT DIAG | TK-ZLCSR1 | LIOM Module |
| TC-ORC081 | RELAY OUT 8 NO & 8 NC | | |
| | | | |

ControlEdge RTU Non-redundant Controller Life Cycle Announcement

SC-UCMX01



SC-UCMX02



ControlEdge RTU comes with a collection of hardware – non-redundant controller, redundant controller, Expansion I/O module, and in this way can address wider applications.

In Release 160, we introduced a new non-redundant controller, SC-UCMX02, with enhanced memory and security features. With this new introduction, we will be able to offer more features and target a broader market. Key features offered in the new non-redundant controller (SC-UCMX02) are mentioned below:

Key Features:

- From R160 going forward, non-redundant controllers have built-in security. No extra modules like firewalls are required. We provide secure communication through authentication and encryption. Our controllers (redundant & non-redundant) are ISASecure Level 2 certified. Honeywell is the first in the market to have an ISA secure certified device for remote installations, no other vendor's remote controllers are certified for Level 2.
- With more enhanced memory, many protocol additions and enhancements are possible. To name a few: DNP3 multi-master support, DNP3 Master SA V5 (R171), MQTT/IEC60870 addition in R170/R171.

- Static routing to help multiple SCADA systems on different subnets to connect to RTU
- Bulk firmware upgrade
- Bulk configuration
- More memory to store project files locally

It is pertinent to mention here that with the introduction of new non-redundant controller SC-UCMXO2, our old non-redundant controller SC-UCMXO1 will move into the legacy phase of the life cycle (with support for 10 years).

For all customers with existing installed base of SC-UCMX01 who are willing to use the new exciting features of SC-UCMX02, they can use upgrade kits available to order at competitive prices.

Upgrade Kit for SC-UCMX01 to SC-UCMX02 (SC-ZRTU01)

Starting in August 2020, we will be offering this upgrade kit to help customers using the older nonredundant controller to upgrade to the new controller at discounted prices based on their SESP contracts.

Contents of the Kit (SC-ZRTU01)

- Trade-in instructions for upgrade kits
- Replacement instructions
- SC-UCMX02

Eligibility for Upgrade

- Any customer using the older non-redundant controller will be eligible for this upgrade kit
- Upon receiving this kit, customer must return the old controller as per the accompanying return instruction document

What Does This Mean for SC-UCMX01?

- It will not be offered to greenfield projects
- For now, it will still be manufactured and offered to brownfield cases where spares are needed or installations need to be expanded
- It will still support all previous firmware release versions (R140, R150, R151)

Things to Consider

- This only affects non-redundant controllers
- No firmware upgrades to R160 and onwards from old controller SC-UCMX01 are possible
- No firmware downgrades from new controller SC-UCMX02 (at R160 +) are possible
- I/O modules remain unaffected
- Latest version of ControlEdge Builder (R160+) can support new and old controller*

* This is for those scenarios where a site has both new and old non-redundant controllers and they don't have to use two different versions of ControlEdge Builder to configure their projects.

Compatibility Matrix for SC-UCMX01 & SC-UCMX02

| Hardware | Can Run Firmware R110-151 | Can Run Firmware R160+ |
|-----------|---------------------------|------------------------|
| SC-UCMX01 | Yes | No |
| SC-UCMX02 | No | Yes |

| ControlEdge Builder Release | Can Create a New Project for SC- UCMX01 | Can Modify and Maintain SC- UCMX01 with an Existing Project | Can Create a New Project for SC-UCMX02 | Can Modify and Maintain SC-UCMX02 with an Existing Project |
|--------------------------------|---|--|--|--|
| R110-151 | Yes | Yes | No | No |
| R160+ | Yes | Yes | Yes | Yes |

Scenarios to Quote SC-UCMX01

- Installations running with controllers on R140, R150, R151 (Brownfield)—Spares
- Installations running with controllers on R140, R150, R151 (Brownfield)—Expansion

Scenarios to Quote SC-UCMX02

- New installations (Greenfield)
- Replacement of old controllers with new ones (Brownfield), spares and expansions (SC-UCMX02 can be used as a direct replacement of SC-UCMX01). Please use upgrade instructions sheet.

PRODUCT CHANGE ANNOUNCEMENT: Integrated Automation Assessment No Longer Offering the Enhanced Version of the IAA Report

The Enhanced IAA report option has been discontinued as of September 30, 2020.

What is the Integrated Automation Assessment?

Honeywell Integrated Automation Assessment (IAA) for Experion PKS and TotalPlant Solution (TPS) system owners provides a complete and detailed system performance analysis of the health, performance and supportability of the automation infrastructure assessment using data analytics, best practice benchmarking and expert analysis.

Included with A360 and available as a standalone service, the integrated automated assessment output is reviewed by a Honeywell expert who delivers a report with results and recommendations to the customer in a face-to-face meeting.

For Any Customers Who Want Loop/Alarm Reporting, Honeywell Offers

- Control Performance Monitoring (CPM) in the cloud for loop monitoring (LoopScout equivalent)
- Dynamo M&R for alarm monitoring and alarm metrics (AlarmScout equivalent, but offers more)

Changing the Experion Windows MNGR Password When Using OPC UA (Client or Server)

The Experion OPC UA SCADA channel was introduced in Experion R510, while the Experion OPC UA OPC server was introduced in Experion R511. Both the Experion OPC UA SCADA channel and Experion OPC UA sever use OS certificates for secure communications to and from third-party OPC UA components. The Windows MNGR user account is linked to OPC UA certificates used at runtime by the OPC UA SCADA channel and the Experion OPC UA sever.

Currently, the Experion utility used to change passwords does not handle the Windows certificate correctly when changing the MNGR user password.

Changing the Windows MNGR user account password would require extra steps to update the Windows certificates.

Article 120539 provides the updated procedure to change the Windows MNGR password when using OPCUA on Experion R51x.

Note this article does not apply to Experion systems using OPC DA/AE/HDA.

Product Withdrawal Announcement : Safety Manager Controller & IO chassis

Overview

This is a product withdrawal notice for the Safety Manager Controller and IO chassis type FS-CPCHAS-0001, FC-IOCHAS-0001R and FC-IOCHAS-0001S, which are replaced by the Controller and IO chassis type FS-CPCHAS-0003, FC-IOCHAS-0003R and FC-IOCHAS-0003S.

The new CP- and IO chassis have new 5VDC and Watch Dog connecters, therefore the power distribution cables FS-PDC-IOR05 and FS-PDC-IOS05 are replaced by FS-PDC-IOR05A and FS-PDC-IOS05A.

Withdrawal Date

The hardware parts mentioned in this announcement are withdrawn from the Safety Manager product line since November 1st, 2020.

Reasons for Withdrawal

The FS-CPCHAS-0001, FC-IOCHAS-0001R and FC-IOCHAS-0001S have components which are obsolete.

Parts Ordering

The FS-CPCHAS-0001, FC-IOCHAS-0001R and FC-IOCHAS-0001S chassis will not be produced and are not available from stock anymore. The obsolete chassis are replaced by the new FS-CPCHAS-0003, FC-IOCHAS-0003R and FC-IOCHAS-0003S.

The power distribution cables FS-PDC-IOR05 and FS-PDC-IOS05 will remain available as spare parts.

Product Summary

Current withdrawn parts

The table below lists the chassis that have been withdrawn:

| SAP material number | Rev | SAP Material Description |
|---------------------|-----|--|
| FS-CPCHAS-0001 | 11 | CHASSIS FOR CONTROL PROCESSOR |
| FC-IOCHAS-0001R | 11 | CHASSIS FOR REDUNDANT I/O MODULES CC |
| FC-IOCHAS-0001S | 11 | CHASSIS FOR NON-REDUNDANT I/O MODULES CC |

Replacement

Replacement for withdrawn FS-CPCHAS-0001, FC-IOCHAS-0001R and FC-IOCHAS-0001S chassis

The table below lists the replacement for the withdrawn chassis and new power distribution cables which are required for the 5VDC and Watch Dog distribution:

| SAP material number | Rev | SAP Material Description |
|---------------------|-----|--|
| FS-CPCHAS-0003 | 11 | CHASSIS FOR CONTROL PROCESSOR |
| FC-IOCHAS-0003R | 11 | CHASSIS FOR REDUNDANT I/O MODULES CC |
| FC-IOCHAS-0003S | 10 | CHASSIS FOR NON-RED. I/O MODULES CC |
| FS-PDC-IOR05A | 10 | POWER DISTR.CABLE IOCHAS-0003R 5VDC WD |
| FS-PDC-IOS05A | 10 | POWER DISTR.CABLE IOCHAS-0003S 5VDC WD |

To be able to connect the new CPCHAS-0003 to the new IO chassis (FC-IOCHAS-0003R and / or FC-IOCHAS-0003S) the following additional part (FC-PDB-I005) is required:



The connection between CPCHAS-0003, FC-PDB-I005, FC-I0CHAS-0003R and FC-I0CHAS-0003S is shown in the below picture:



Existing Safety Manager users

If required, the IO of existing Safety Manager systems can be extended by using the new FC-IOCHAS-0003R and / or FC-IOCHAS-0003S.

In the unlikely case a CP or an IO chassis of an existing Safety Manager system need to be replaced, this is possible by using the new chassis types.

If one or both above cases are applicable, please contact your local Honeywell service organization for guidance.

Related Documentation

• Safety Manager Hardware Reference

Ordering & Order Placement

Orders need to be placed via your regional HPS Hubco or your local HPS ISLC.

Lead Time

Normal lead time is 7 working days.

Questions & Contacts

Should you have any further questions, do not hesitate to contact

Honeywell Safety Management Systems

Offering Management Safety Systems

Honeywell Launches the Universal Thin Client Operating System

Honeywell is pleased to announce the release of the Universal Thin Client Operating System, a Honeywell-customized, security-hardened Linux distribution which has been specifically developed for use with Experion PKS. The initial release of this product provides:

- Comprehensive central management capabilities
- Connectivity for up to four displays
- IKB/OEP peripheral support
- Furniture support for the Honeywell Classic, Z/EZ, and ICON Consoles

The Universal Thin Client operating system is available as an option for new Wyse 5070 thin clients purchased from Honeywell, and an upgrade kit is also available for conversion of previously installed Honeywell 5070 and Z90 thin client hardware variants. Future support is intended for FTE and Orion Console integration.

For more information, refer to the <u>HPS Virtualization Specification</u> or contact your local Honeywell account team.

Changes Made to System Inventory Portal Access

On June 5, 2020, a change was implemented to the login process for the Honeywell Process Solutions website that affects how users access services such as Support, System Inventory, Assurance 360, Migration Assistant, Spare Parts Online (Buy Now) eCommerce, and the Channel Partner Portal. Honeywell IT made these changes in order to maintain the highest level of security in our online services.

What Changed?

The change requires the user to login a second time when accessing services. Should assistance be required, please contact the Honeywell Web Support Team at <u>HPSWeb@Honeywell.com.</u>

Logging into the portal now requires the following process:

1) Go to www.honeywellprocess.com and login:



2) After login, user sees this message:

| Honevweil | 0 |
|--|-----------|
| Login Changes for the HPS Website | 2 |
| Beginning June 5, 2020 there will be changes to the login process for the HPS website that will affect how you access services such as Support, System Inventory, Assurance 360, Migration Assistant, Spare Parts Online (Buy Now) eCommerce and the Channel Partner Portal. We are making these changes in maintain the highest level of security in our online services. | order to |
| What is changing? | |
| The change will require you to login a second time when accessing these services. To log in again, simply click the link in the upper right corner of the window | V: |
| Click Here to Login | |
| EMA maintenance info : | |
| Dear Migration assistant(EMA) customers, please note EMA system will under maintenance between 9AM IST 26th-Jun to 9AM IST 29th -Jun, and we will pu notification once finished, Thanks! | it future |
| Should you need assistance, please contact our Web Support Team HDSWeb@Heneuvell.com | |

3) Select Support:



4) Notice the submenu appears; however, the user is no longer logged in. The user must login again...this is AS DESIGNED:

| A https://honeywellprocess-community.force.com/ | nsservice/Community_PublicSearch?hid.show=3991 | |
|--|--|---------------------|
| | | Click Here to Login |
| Но | News & Events Resources Channel Partners | About Us Contact Us |
| HO | ME EXPLORE SUPPORT TRAINING MY ACCOUNT pport Home Search Knowledge Base Community Request Help Contact Us | |
| | KNOWLEDGE Welcome to the Support Community - Your One Stop for Technical Support | |
| | This is our first step in building a more robust, intuitive and customizable experience for your suppor Please note that in order to access features of the Support Portal, you will need to login. | t needs. |
| with the source and the second s | | in many and |

5) After logging in for the second time, **System Inventory** appears.

| roger.hupfauer@honeywell.com Su | ipport Logou |
|--|--------------|
| HOME EXPLORE SUPPORT TRAINING MY ACCOUNT ASSURANCE 350 BUY NOW | Contact U |
| Support Home Search Knowledge Base System Inventory Community Request Help Contact Us eQUASAR C eS | Service 🗷 |
| KNOWLEDGE Welcome to the Support Community - Your One Stop for Technical Support | |
| | |

System Inventory Tool R300.1 Offered

The System Inventory Tool (SIT) R300.1 is now offered for download from the System Inventory Tool Landing Page. This self-service tool can be installed on Experion PKS R400.8 or newer systems to scan the inventory details of the entire system, including the network, Cisco switches and associated nodes at predefined intervals. The tool generates an inventory file that users upload to the Support Portal to see their inventory details in a logical and graphical overview. The inventory file is also employed to support Honeywell's automated online contract renewal process.

Provided at no cost for all Honeywell customers, both contracted and non-contracted, the SIT runs in the background and will not impact control system performance.

Once the SIT has completed its scan, a .cab file is created and then either the Honeywell technician or the customer uploads the inventory file to the System Inventory Portal. The portal will display the licensed software sourced from Honeywell, shipped hardware sourced from Honeywell, and inventoried asset data collected by the System Inventory Tool.

New with R300.1:

- Advanced solution support on Level 3 (L3)
- Additional support for QCS
- Support for Experion PMD
- Collect inventory for all network switches supported by Experion

- Improvements to the diagnostic tools to quickly detect and report on SIT failures (includes SAT and device discovery)
- Reworked device discovery
- Progress meter during the collection phase
- Profit Suite (APC) support
- Control Performance Monitor CX support
- Control Performance Monitor standard support
- Profit Blending Suite support
- Profit Movement Suite support
- DynAMo Alarm Management Suite support
- Uniformance Asset Sentinel support
- Matrikon OPC Servers support (see Appendix A for full list)
- UniSim Competency Suite support on L3

Appendix A

Matrikon Data Manager Matrikon Desktop Historian Matrikon OPC Server for GE Turbines Matrikon OPC Funnel Matrikon OPC Security Gateway Matrikon OPC Server for Allen Bradley Matrikon OPC Server for APACS Direct Matrikon OPC Server for BACNet Matrikon OPC Server for Bailey DCS [Infi 90] Matrikon OPC Server for Citect Matrikon OPC Server for Foxboro DCS Matrikon OPC Server for GDA [ODBC] Matrikon OPC Server for GE PLCs Matrikon OPC Server for IEC 61850/61400-25 Matrikon OPC Server for IP21 Matrikon OPC Server for Johnson Controls N2 Matrikon OPC Server for KNX Matrikon OPC Server for LonWorks LNS Matrikon OPC Server for MarkV Direct Matrikon OPC Server for MarkVI Direct Matrikon OPC Server for Mitsubishi PLCs Matrikon OPC Server for Modbus Matrikon OPC Server for Moore APACS (API) Matrikon OPC Server for Omni Flow Computers Matrikon OPC Server for Omron Matrikon OPC Server for OpenBSI Matrikon OPC Server for ProRAE Matrikon OPC Server for Provox (Direct) Matrikon OPC Server for ROC Matrikon OPC Server for RS3 RNI Matrikon OPC Server for SCADA DNP3 Matrikon OPC Server for SCADA IEC 60870 Matrikon OPC Server for SCADA Modbus Matrikon OPC Server for SCADA MOSCAD Matrikon OPC Server for Siemens PLCs

Matrikon OPC Server for SNMP Matrikon OPC Server for Vestas Matrikon OPC Server for Wonderware InSQL (Wonderware Historian) Matrikon OPC Server for Wonderware Intouch Matrikon ORB Matrikon OPC UA Tunneller - UA Proxy Component / UA Proxy Matrikon OPC UA Tunneller - UA Wrapper Component / UA Wrapper

Installation

The SIT R300.1 is a standalone installation, and therefore not integrated with the Experion R511 media package. While the SIT can be installed on Level 2 (L2) and Level 3 (L3), the installation and configuration on both levels are independent of each other. As such, users can choose to install the tool on either or both levels, depending on their control system requirements.



Information for R230 Users

Users who have installed the R230.1, R230.2 or R230.3 versions of the SIT should upgrade to R300.1 to ensure they have the latest support from Honeywell (<u>unless they are currently running Experion R3xx.x</u>), which is not supported by SIT R300.1). During the upgrade, their current SIT configuration will be retained.

| Experion Compatibility | | | | |
|---|----------------------------|--|--|--|
| SIT Version | Supported Experion Version | | | |
| R200.1 | R301, R310, R400 and R430 | | | |
| R200.2 | R301, R310, R400 and R430 | | | |
| R200.3 | R301, R310, R400 and R430 | | | |
| R210.1 | R3xx.x to R510 | | | |
| R210.2 | R3xx.x to R510 | | | |
| R220.1 | R3xx.x to R510 | | | |
| R230.1 | R3xx.x to R510 | | | |
| R230.2 | R3xx.x to R510 | | | |
| R230.3 (SIT patch must be installed on 32bit systems after R230.3 installation) | R400.8 to R511 | | | |
| R300.1 | R400.8 to R515 | | | |

| QCS Compatibility | | | | | |
|-----------------------------|--|--|--|--|--|
| QCS Architecture Version | Experion PKS Layer | System Inventory Tool Release Support | | | |
| RAE1xx | None | | | | |
| RAE2xx | None | | | | |
| RAE3xx | None | | | | |
| RAE4xx | R101/201/210 | No support | | | |
| RAE5xx | R300/301/310/311 | No support | | | |
| R6xx | R 400.8 | R300.1 | | | |
| R7xx | R5xx | R300.1 | | | |
| | and the second | and the second | | | |

What is SIT and Why is it Needed?

Overview

The System Inventory Tool (SIT) provides a comprehensive system inventory documentation solution to support Honeywell's contract renewal process. The tool enables our customers to complete their yearly contract renewal online through an automated system, better manage risk, prepare for any migrations, and ensure compliance and continuous evolution of their control system.

The SIT collects asset data, which is then hosted in a secure Honeywell data center where the customer can view all their control system asset information (both hardware and software) through the System Inventory Portal. And, best of all, the tool is provided free of charge by Honeywell for all contracted and non-contracted sites and does not require an SESP contract or Assurance 360 service agreement.

Automated Online Contract Renewals and More

The SIT was developed to support online contract renewals. Gone are the days of the laborious task of manually reviewing contract renewal worksheets, trying to track changes via emails and phone calls, and providing results in a timely manner. No more lost notes or questions such as, "What did we do last year?" All updates and notes regarding asset quantities will be captured in the tool and carried forward year over year, making future contract renewals faster and easier.

But contract renewals are just once a year—what else can you do with the tool?

Better Management of Risks

With the SIT, users have the ability to see all control system assets by each MSID in the Honeywell System Inventory Portal. With this view, product support status is shown for each asset. Do you know if the control system is using outdated equipment or assets no longer supported by Honeywell? Finding answers like this is just a mouse click away in the portal.

When you can see all equipment in a single view via the online portal, you know exactly what hardware and software are running, what is outdated and where improvements could be made—thus better managing risk.

Compliance and Continuous Evolution of Control Systems

With the asset topology feature found in the System Inventory Portal, users have insight into the hardware components in each control system, thus avoiding lengthy delays to gather the right information when the system needs to be supported or expanded.

Today, control systems are more complex than ever before and there is limited information on how the different components need to interact. When the entire system can be visualized in one view, it increases awareness that leads to better decision-making.

Migrations

Customers have a budget for a migration, and in many cases it's "use it or lose it." So, how will they know where best to invest in their control system?

As a user, can you quickly review every MSID design, topology and product support status for every asset? If you've uploaded your inventory asset data file to the System Inventory Portal, all this and more are just a mouse click away. And did we mention it's free? That's right–Honeywell offers this to all our customers at no cost. No contract or service plan of any kind is required.

Honeywell Updates



Quickly Locate Assets

All assets are listed by Site > MSID and user-defined

system names, and because each system name is assigned to its respective MSID, finding systems is easy—even if you don't know the MSID name.

What Can the Collected Asset Data Tell You?

Keeping track of the patches and updates installed on servers and stations can be a time-consuming task. It requires logging into each server or node and checking through the control panel to see which patches and updates have been installed.

Now, if you've run the SIT and uploaded an asset inventory file to the portal, just click on the server or console station and a complete list of all installed applications, patches and updates will be displayed in an easy-to-read table.

Need to find out which version of boot firmware is installed on a C300 controller? Just click on the MSID, select the controller and a table will display everything you need to know. Want even more flexibility? Export the data to an Excel spreadsheet and sort it or create a pivot table for convenient viewing.

What Data Does the Tool Collect?

The SIT is designed to capture details of the existing system hardware and software versions, including servers, stations, controllers, I/O modules, node details, installed applications, and switch models.

How Can You View Your Data?

The System Inventory Portal allows customers and certain Honeywell account managers to see their account asset data. Within the portal, users can see all servers, stations, controllers, nodes, and switch

hardware, as well as detailed information about each. Depending on which asset they're viewing, they can see the serial number, F/W, BIOS, installed software, support status, and much more.

To access the portal, go to honeywellprocess.com/support and login with the same credentials used when you registered.

Not registered? No problem! Registration is free and takes less than a minute. Once you are registered, login and select the Support tab, then select the System Inventory tab.

| Series C I/O System Name : M | 4 | 4 MSID : M | | М 4 | 4 | | ē B | |
|---------------------------------|-----------|------------|------------|----------------------|----------|----------|-------|----|
| IO Link | Name | Model | Slot/Card# | Hardware Revision | Boot FW | App FW | Seria | ıl |
| 236IOLINK_1A | DI_HV_23 | CC-PDIH01 | 23A | С | 04.01.03 | 04.01.08 | 1 | 3 |
| 236IOLINK_1A | DI_HV_19 | CC-PDIH01 | 19A | С | 04.01.03 | 04.01.08 | 1 | 5 |
| 236IOLINK_1A | DO_24B_33 | CC-PDOB01 | 33A | G | 04.01.03 | 04.01.08 | 1 | 1 |
| 236IOLINK_1A | DO_24B_32 | CC-PDOB01 | 32A | G | 04.01.03 | 04.01.08 | 1 | 3 |
| 236IOLINK_1A | DI_HV_22 | CC-PDIH01 | 22A | С | 04.01.03 | 04.01.08 | 1 | 2 |
| 236IOLINK_1A | DO_24B_31 | CC-PDOB01 | 31A | G | 04.01.03 | 04.01.08 | 1 | 8 |
| 236IOLINK_1A | DI_HV_25 | CC-PDIH01 | 25A | С | 04.01.03 | 04.01.08 | 1 | 3 |
| 236IOLINK_1A | DI_HV_24 | CC-PDIH01 | 24A | C | 04.01.03 | 04.01.08 | 1 | 5 |
| 236IOLINK_1A | DI HV 21 | CC-PDIH01 | 21A | С | 04.01.03 | 04.01.08 | 1 | 7 |

Who Can See Your Data?

All inventory data is viewable by only the customer, the customer's account manager, and Honeywell GTAC. In the event you call for support, GTAC can quickly get needed information such as F/W version, BIOS version, hardware rev, etc. No one else can ever see the data–not even other Honeywell employees.

What Data are Collected?

When you log into the System Inventory Portal, you will see a list of sites. Select a site and there are three icons: Licensed Software, Shipped Hardware and Inventoried Assets.

| Licensed Software | Shipped Hardware | Inventoried Assets |
|--|--|--|
| List of all licensed software shipped by Honeywell to the customer. Includes TPS BLDR, EBR, Experion PKS, GUS, PHD, and DOC 3000 licenses. | A complete list of every piece of hardware shipped by Honeywell to the customer, sorted by most recently shipped. Includes product part number, description, serial number, and date shipped. | Comprehensive list of all assets on each control system. Includes servers, stations, controllers, LCN nodes, and switches. |

Used by Customers Worldwide

Today, Honeywell has over 900 sites worldwide using the SIT in more than 2,500 control systems. Many customers have reported that the tool is easily installed, runs flawlessly, and the time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a tiresome and lengthy process can now be completed automatically, with 100 percent accuracy and in less than a day.

Helpful Links

System Inventory Tool Download

System Inventory Tool Portal

System Inventory Web Portal Training

Frequently Asked Questions

The System Inventory Tool and portal are available at https://www.honeywellprocess.com/support.

https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-What-is-it-and-why-I-should-be-using-it.pdf

Is the System Inventory Tool Safe for Use with Control Systems?

The System Inventory Tool (SIT) is a self-service tool that HPS customers install on an Experion Flex or Console Station, along with data collectors on the Experion B Server (or non-redundant node) to collect asset data at Level 1 and Level 2, which is used to support Honeywell's automated online contract renewal process.

The SIT generates an inventory file (.cab) that either the customer or Honeywell Field Support Specialist uploads to the secure System Inventory Portal where the user can see inventory details in a logical and graphical overview.

This tool is safe for use on a Honeywell control system. It runs as a low-priority Windows Service Event, which means it will throttle down or even pause if other Windows Events need to take priority. As such, the tool will not put a burden on the control system, nor adversely affect the performance of the network or control system.

The SIT does not collect any sensitive data. No IP addresses or customer information are ever collected. The data collected are strictly related to the assets (e.g., BIOS version, F/W version, model number, serial number, H/W version, and other asset-only related information).

System Inventory Tool Security



Does not collect sensitive data No IP addresses, MAC addresses, or any sensitive network information



Cybersecurity Secure authentication on HoneywellProcess.com

Enhanced security and support via TLS 1.1 or higher

Honeywell Data Governance team Data access highly restricted and protected via Encrypted two-factor authentication

From January 2018 to May 2020, there was a 79 percent increase in SIT adoption worldwide for contracted sites, with over 1,000 sites now using the tool without incident. The time saved via the automated contract renewal process eliminated weeks of manual audit work. What used to be a lengthy and rigorous process can now be completed automatically, with 100 percent accuracy and in less than a day.

| Summary | Contracted Sites | | | | | |
|---------|------------------|---------------------------------------|------------------------------------|---------------------------|--|--|
| Pole | # of sites | # of sites using the tool | % of sites using the tool | Change since Jan. 2018 | | |
| AMER | 663 | 559 | 84.31% | 45.95% | | |
| APAC | 128 | 91 | 71.09% | 167.65% | | |
| EMEA | 486 | 384 | 79.01% | 78.60% | | |
| Global | 1277 | 1034 | 80.97% | 78.89% | | |

When it comes to the performance impact on a running control system, the following table summarizes typical system configuration CPU usage and time to complete. As you can see, CPU impact is typically in the single-digit percentage, and the time to process data is minimal. Keep in mind that time to process will vary based on the size of the control system; number of nodes; and number of controllers, switches, servers, and stations.

| Node type | System configuration | Average additional % CPU used | Time to complete audit | Number of PCs being audited |
|--------------------|---|----------------------------------|--|--|
| ESVT – Server B | Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 2.40GHz Speed: 2,394 12 GB RAM | Negligible | 7 minutes 52 seconds to 11 minutes 33 seconds | 4 PCs – Server, ACE, Console Station, Flex Station |
| ESVT - Server A | Dell PowerEdge R710 server (8) Processors: Intel(R) Xeon(R) CPU E5620 (a) 2.40GHz Speed: 2,394 12 GB RAM | 4.8% - 8.9% | 1 minute 40 seconds to 2 minutes 56 seconds | |
| EST | Dell Precision T5500 workstation (4) Processors: Intel(R) Xeon(R) CPU X5570 @ 2.93GHz Speed: 2,926 3 GB RAM | 2.7% - 6.5% | 1 minute 23 seconds to 2 minutes 50 seconds | |
| Flex | VMware virtual platform (2) Processors: Intel(R) Xeon(R) CPU X5570 2.67 GHz Speed: 2,666 2 GB RAM | 7.2% - 11.9% | 4 minutes to 4 minutes 21 seconds | |
| ACE-T | Dell PowerEdge T610 server (8) Processors: Intel(R) Xeon(R) CPU X5560 (a) 2.80GHz Speed: 2,794 4 GB RAM | 0.3% - 1.8% | 1 minute 6 seconds to 3 minutes 27 seconds | |

The System Inventory Tool and portal are available via <u>www.honeywellprocess.com/support</u>.

https://www.honeywellprocess.com/library/marketing/notes/System-Inventory-Tool-Is-it-safe-for-mycontrol-system.pdf

HPS Priority Notifications

HPS Priority Notifications are available under "Latest Notifications" in <u>the Support Community</u>. Be sure to check back regularly as new content is continually added in the form of notifications, *Be Aware* newsletters, Knowledge Base articles and updates.

Recent published notifications include:

| Document Title | Product | Rel/Rev | Date Created |
|---|---|--|--------------|
| PN2020-19 C300 failure with specific eip configuration | C300 | Experion PKS R431.5 HF2, R432.2 HF5, R501.4 or later, R510.2, R511.1, | 10/29/2020 |
| PN2020-18 loss of FSC-FSC communication when PEER running on R801 while node is running R710.x or lower | FSC System | R801.x | 10/02/2020 |
| PN2020-17 EHPM failures may occur upon migration to Experion PKS R511.3 | Experion PKS, EUCN using Integrated Enhanced High- Performance Process | Experion PKS R511.3 | 09/30/2020 |
| Pn2020-16A C300 controller failure when reloading or inactivating of a PCDI strategy. | Experion PKS | R3xx, R4xx, R501.x, R510.x, R511.1, R511.2, R511.3 | 09/28/2020 |
| PN2020-15 HLAI IOP Incompatibility with Process Manager | MC-PAIHO3 – HLAI IOP, Module Part Number: 51304754-176 with Process Manager (PM) | HLAI IOP, P/N 51304754-176, H/W Rev. AJ or greater | 07/01/2020 |
| PN2020-14 Color Sensor II CBM Assembly Missing Locking Nuts | Color Sensor II Products | N/A | 06/15/2020 |

Products Revisions and Support Status

| Latest Media Revision | Latest Patch/Update | Support Status | Functional Release - First Shipment Announcement | Software Product Category |
|--|------------------------|----------------|---|------------------------------|
| Alarm Configuration Manager R321 | R321.12 | Supported | 2013-10 | Standalone Software |
| Alarm Event Analysis R321 | R321.5 | Supported | 2013-10 | Standalone Software |
| Blending and Movement Automation R430.y | R430.4 | Supported | 2014-06 | Software Package |
| Control Performance Monitor R60x | R603.1 | Current | 2020-10 | Standalone Software |
| Control Performance Monitor R60x | R602.5 | Supported | 2020-02 | Standalone Software |
| Control Performance Monitor R60x | R601.3 | Supported | 2018-05 | Standalone Software |
| Control Performance Monitor R60x | R600.1 | Supported | 2017-10 | Standalone Software |
| ControlEdge 2020 R14x | R140.1 | Supported | 2017-04 | Standalone Software |
| ControlEdge 2020 R15x | R151.1 | Supported | 2018-11 | Standalone Software |
| ControlEdge 2020 R16x | R160.2 | Supported | 2019-12 | Standalone Software |
| ControlEdge 2020 R16x | R161.1 | Current | 2020-04 | Standalone Software |
| ControlEdge HC900 R60x | R600.1 | Supported | 2014-04 | Standalone Software |
| ControlEdge HC900 R62x | R620.1 | Supported | 2016-09 | Standalone Software |
| ControlEdge HC900 R63x | R630 | Supported | 2017-04 | Standalone Software |
| ControlEdge HC900 R65x | R650 | Supported | 2018-06 | Standalone Software |
| ControlEdge HC900 R66x | R660.2 | Supported | 2018-12 | Standalone Software |
| ControlEdge HC900 R70x | R700 | Current | 2019-12 | Standalone Software |
| ControlEdge PLC R15x | R151.1 | Supported | 2018-11 | Standalone Software |
| ControlEdge PLC R15x | R152.1 | Supported | 2019-04 | Standalone Software |
| ControlEdge PLC R16x | R160.2 | Supported | 2019-12 | Standalone Software |
| ControlEdge PLC R16x | R161.1 | Current | 2020-04 | Standalone Software |
| DynAMo Alerts & Notifications (A&N) R200 | UA R321.2 | Supported | 2013-10 | Standalone Software |
| DynAMo Documentation & Enforcement (D&E) R200 | ACM R321.12 | Supported | 2016-05 | Standalone Software |
| DynAMo Metrics & Reporting (M&R) R200 | R202.1 | Supported | 2017-03 | Standalone Software |
| DynAMo Metrics & Reporting (M&R) R210.1 | R210.1 | Current | 2020-05 | Standalone Software |
| DynAMo Operations Logbook (DOL) R21x | R211.4 | Supported | 2017-08 | Standalone Software |
| DynAMo Operations Logbook (DOL) R22x | R220.3 | Supported | 2018-06 | Standalone Software |
| DynAMo Operations Logbook (DOL) R23X | R230.2 | Supported | 2019-04 | Standalone Software |
| DynAMo Operations Logbook (DOL) R240 | R240.1 | Current | 2020-04 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R21x | R211.4 | Supported | 2017-08 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R22x | R220.3 | Supported | 2018-06 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R23x | R230.2 | Supported | 2019-04 | Standalone Software |
| DynAMo Operations Monitoring (DOM) R240 | R240.1 | Current | 2020-04 | Standalone Software |
| Experion Backup and Restore R50x | R500.1 | Supported | 2017-04 | Software Package |
| Experion Backup and Restore R50x | R501.1 | Supported | 2017-04 | Software Package |

| Experion Backup and Restore R50x | R501.2 | Supported | 2017-04 | Software Package |
|--|--------|-----------|---------|---------------------|
| Experion Backup and Restore R50x | R501.3 | Current | 2017-04 | Software Package |
| Experion HS R41x | R410.1 | Supported | 2013-07 | System Software |
| Experion HS R43x | R430.1 | Supported | 2015-03 | System Software |
| Experion HS R50x | R500.3 | Supported | 2017-08 | System Software |
| Experion HS R51x | R510.2 | Supported | 2018-09 | System Software |
| Experion HS R51x | R511.1 | Current | 2018-09 | System Software |
| Experion LS R30x | R300.1 | Supported | 2009-11 | System Software |
| Experion LS R40x | R400.1 | Current | 2011-06 | System Software |
| Experion LX R11x | R110.2 | Supported | 2014-09 | System Software |
| Experion LX R12x | R120.1 | Supported | 2015-03 | System Software |
| Experion LX R50x | R500.2 | Supported | 2017-11 | System Software |
| Experion LX R51x | R510.2 | Current | 2018-11 | System Software |
| Experion MX CD Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX CD Controls R70x | R701.2 | Supported | 2018-05 | Software Package |
| Experion MX CD Controls R70x | R702.1 | Current | 2019-06 | Software Package |
| Experion MX CDMV Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX CDMV Controls R70x | R701.1 | Supported | 2018-05 | Software Package |
| Experion MX CDMV Controls R70x | R702.1 | Current | 2019-06 | Software Package |
| Experion MX MD Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX MD Controls R70x | R701.1 | Supported | 2018-05 | Software Package |
| Experion MX MD Controls R70x | R702.1 | Current | 2019-06 | Software Package |
| Experion MX MDMV Controls R70x | R700.1 | Supported | 2017-03 | Software Package |
| Experion MX MDMV Controls R70x | R701.3 | Supported | 2018-05 | Software Package |
| Experion MX MDMV Controls R70x | R702.1 | Current | 2019-06 | Software Package |
| Experion MX/MXProLine R70x | R700.4 | Supported | 2017-03 | System Software |
| Experion MX/MXProLine R70x | R701.3 | Supported | 2018-05 | System Software |
| Experion MX/MXProLine R70x | R702.2 | Current | 2019-06 | System Software |
| Experion PKS R43x | R431.4 | Supported | 2014-03 | System Software |
| Experion PKS R43x | R431.5 | Supported | 2014-03 | System Software |
| Experion PKS R43x | R432.1 | Supported | 2014-03 | System Software |
| Experion PKS R43x | R432.2 | Supported | 2014-03 | System Software |
| Experion PKS R50x | R501.4 | Supported | 2017-01 | System Software |
| Experion PKS R50x | R501.6 | Supported | 2017-01 | System Software |
| Experion PKS R51x | R510.1 | Supported | 2018-08 | System Software |
| Experion PKS R51x | R510.2 | Supported | 2018-08 | System Software |
| Experion PKS R51x | R511.2 | Supported | 2018-08 | System Software |
| Experion PKS R51x | R511.3 | Current | 2018-08 | System Software |
| Fail Safe Controller R71x | R710.9 | Supported | 2011-07 | System Software |
| Fail Safe Controller R80x | R801.3 | Current | 2014-10 | System Software |
| Field Device Manager R50x | R500.1 | Supported | 2017-03 | Standalone Software |
| Field Device Manager R50x | R501.4 | Supported | 2017-03 | Standalone Software |
| Field Device Manager R51x | R511.1 | Current | 2019-09 | Standalone Software |
| Forge Cybersecurity Suite-Enterprise Core and Premium | R201.1 | Current | 2020-06 | Standalone Software |

| Forge Cybersecurity Suite-SITE | R201.1 | Current | 2020-06 | Standalone Software |
|---------------------------------------|----------------|-----------|---------|---------------------|
| Honeywell Trace R121 | R121.1 | Supported | 2018-01 | Standalone Software |
| Honeywell Trace R130 | R130.1 Patch 2 | Supported | 2019-03 | Standalone Software |
| Honeywell Trace R140 | R140.1 | Current | 2020-06 | Standalone Software |
| Immersive Competency | R100.1 | Current | 2018-07 | Standalone Software |
| Integrated Automation Assessment R15x | R150.1 | Supported | 2018-02 | Standalone Software |
| Integrated Automation Assessment R16x | R160.1 | Supported | 2019-12 | Standalone Software |
| Integrated Automation Assessment R17x | R170.3 | Current | 2020-09 | Standalone Software |
| OptiVision R54x | R541.1 | Supported | 2012-01 | Software Package |
| OptiVision R56x | R560.2 | Supported | 2014-08 | Software Package |
| OptiVision R600x | R600.1 | Current | 2019-10 | Software Package |
| PlantCruise R10x | R100.3 | Supported | 2013-07 | System Software |
| PlantCruise R11x | R110.2 | Supported | 2014-09 | System Software |
| PlantCruise R12x | R120.1 | Supported | 2015-03 | System Software |
| PlantCruise R50x | R500.1 | Supported | 2017-11 | System Software |
| PlantCruise R51x | R510.2 | Current | 2018-11 | System Software |
| PMD R90x | R900.2 | Supported | 2017-02 | System Software |
| PMD R90x | R900.3 | Supported | 2020-10 | System Software |
| PMD R91x | R910.2 | Supported | 2018-12 | System Software |
| PMD R91x | R910.3 | Current | 2020-05 | System Software |
| Predict-Amine | R4.0 | Supported | 2017-09 | Standalone Software |
| Predict-Crude | R2.0 | Supported | 2015-09 | Standalone Software |
| Predict-O&G | R7.1 | Supported | 2018-09 | Standalone Software |
| Predict-Pipe | R5.0 | Supported | 2018-12 | Standalone Software |
| Predict-RT | R140 | Supported | 2019-06 | Standalone Software |
| Predict-SA | R2.0 | Supported | 2014-12 | Standalone Software |
| Predict-SW (Sour Water) | R4.0 | Supported | 2018-12 | Standalone Software |
| Procedure Analyst R41x | R410.0 | Supported | 2013-01 | Standalone Software |
| Procedure Analyst R43x | R430.1 | Supported | 2015-06 | Standalone Software |
| Procedure Analyst R50x | R500.2 | Supported | 2017-03 | Standalone Software |
| Procedure Analyst R51x | R511.1 Patch 1 | Current | 2020-09 | Standalone Software |
| Process Safety Analyzer | R115 | Supported | 2017-06 | Standalone Software |
| Process Safety Analyzer | R200 | Supported | 2020-02 | Standalone Software |
| Process Safety Analyzer | R201 | Current | 2020-07 | Standalone Software |
| Profit Blending and Movement R431.y | R431.4 | Supported | 2015-06 | Software Package |
| Profit Blending and Movement R500.y | R500.2 | Supported | 2016-11 | Software Package |
| Profit Blending and Movement R501.y | R501.3 | Supported | 2018-05 | Software Package |
| Profit Blending and Movement R510.y | R510.3 | Current | 2019-09 | Software Package |
| Profit Suit R41x | R411.1 | Supported | 2013-05 | Standalone Software |
| Profit Suit R43x | R431.1 | Supported | 2014-12 | Standalone Software |
| Profit Suit R44x | R441.1 | Supported | 2017-04 | Standalone Software |
| Profit Suit R50x | R500.1 | Current | 2018-10 | Standalone Software |
| Quality OptiMiser R540x | R540.1 | Supported | 2010-10 | Standalone Software |
| Quality OptiMiser R550x | R550.1 | Supported | 2014-12 | Standalone Software |
| Quality OptiMiser R560x | R560.1 | Current | 2017-11 | Standalone Software |

| Risk Manager R170 | R170.1 Patch 3 | Supported | 2018-03 | Standalone Software |
|---|----------------|-----------|---------|---------------------|
| RTU2020 R11x | R110.1 | Supported | 2015-06 | Standalone Software |
| RTU2020 R12x | R120.1 | Supported | 2016-05 | Standalone Software |
| Safety Historian R20x | R201.1 | Current | 2014-03 | System Software |
| Safety Manager R14x | R146.2 | Supported | 2010-05 | System Software |
| Safety Manager R15x | R153.7 | Supported | 2012-04 | System Software |
| Safety Manager R15x | R154.3 | Supported | 2012-04 | System Software |
| Safety Manager R16x | R162.5 | Current | 2014-10 | System Software |
| Safety Manager SC R20x | R201.2 | Supported | 2018-08 | System Software |
| Safety Manager SC R21x | R210.1 | Current | 2020-06 | System Software |
| Secure Media Exchange (SMX) | 104.6 | Current | 2017-08 | Standalone Software |
| Socrates | R10.0 | Supported | 2019-03 | Standalone Software |
| Symphonite Integration and Analytics R200.1 | R200.2 | Supported | 2017-07 | Standalone Software |
| Symphonite Integration and Analytics R201.2 | R201.2 | Current | 2020-01 | Standalone Software |
| Symphonite Production Accounting & Reconciliation | R200.1 | Supported | 2015-08 | Standalone Software |
| Symphonite Production Accounting & Reconciliation | R201.2 | Supported | 2015-08 | Standalone Software |
| Symphonite Production Accounting & Reconciliation | R210.1 | Current | 2019-02 | Standalone Software |
| Symphonite RPMS | R510.1.8 | Supported | 2018-12 | Standalone Software |
| System Inventory Tool R22x | R220.1 | Supported | 2017-09 | Standalone Software |
| System Inventory Tool R23x | R230.1 | Supported | 2018-05 | Standalone Software |
| System Inventory Tool R23x | R230.2 | Supported | 2018-05 | Standalone Software |
| System Inventory Tool R23x | R230.3 | Supported | 2018-05 | Standalone Software |
| System Inventory Tool R30x | R300.1 | Current | 2019-09 | Standalone Software |
| System Performance Analyzer R120 | R120.1 | Supported | 2019-01 | Standalone Software |
| System Performance Analyzer R130 | R130.1 | Current | 2020-06 | Standalone Software |
| TCMI R10x | R100.5 | Current | 2017-11 | System Software |
| TPN (AM) CLM R36x | R360.12 | Supported | 2002-01 | System Software |
| TPN R685.x | R685.4 | Supported | 2016-06 | System Software |
| TPN R686.x | R686.4 | Supported | 2016-10 | System Software |
| TPN R687.x | R687.4 | Supported | 2018-02 | System Software |
| TPN R687.x | R687.5 | Supported | 2018-02 | System Software |
| TPN R687.x | R687.6 | Supported | 2018-02 | System Software |
| TPN R688.x | R688.2 | Supported | 2019-01 | System Software |
| TPN R688.x | R688.3 | Supported | 2019-01 | System Software |
| TPN R688.x | R688.4 | Current | 2019-01 | System Software |
| TPS (APP) CLM R20x | R200.2 | Supported | 2012-07 | System Software |
| TPS Builder R43x | R430.1 | Supported | 2016-05 | Software Package |
| Uniformance Asset Sentinel R51x | R510.1 | Supported | 2017-04 | Standalone Software |
| Uniformance Asset Sentinel R51x | R511.2 | Supported | 2017-10 | Standalone Software |
| Uniformance Asset Sentinel R52x | R520.1 | Supported | 2018-12 | Standalone Software |
| Uniformance Asset Sentinel R52x | R520.2 | Current | 2019-07 | Standalone Software |
| Uniformance Executive R31x | R311.1 | Supported | 2018-03 | Standalone Software |

| Uniformance Executive R32x | R320.1 | Current | 2018-09 | Standalone Software |
|---------------------------------|--------|-----------|---------|---------------------|
| Uniformance Insight R20x | R200.1 | Supported | 2018-06 | Standalone Software |
| Uniformance Insight R21x | R210.1 | Current | 2019-09 | Standalone Software |
| Uniformance Insight R22x | R220.1 | Current | 2020-09 | Standalone Software |
| Uniformance KPI R12x | R121.1 | Supported | 2017-05 | Standalone Software |
| Uniformance KPI R13x | R130.1 | Current | 2018-03 | Standalone Software |
| Uniformance PHD R32x | R321.1 | Supported | 2015-03 | Standalone Software |
| Uniformance PHD R34x | R340.1 | Supported | 2017-10 | Standalone Software |
| Uniformance PHD R40x | R400.1 | Current | 2019-06 | Standalone Software |
| Uniformance Process Studio R32x | R322.2 | Current | 2016-09 | Standalone Software |
| Uniformance Process Studio R32x | R323.1 | Current | 2020-04 | Standalone Software |
| UniSim Competency Suite | R460.1 | Supported | 2018-04 | Standalone Software |
| UniSim Competency Suite | R461.1 | Supported | 2019-01 | Standalone Software |
| UniSim Competency Suite | R470.1 | Supported | 2020-01 | Standalone Software |
| UniSim Competency Suite | R471.1 | Current | 2020-10 | Standalone Software |
| UniSim Design | R460.1 | Supported | 2018-01 | Standalone Software |
| UniSim Design | R461.1 | Supported | 2019-04 | Standalone Software |
| UniSim Design | R470.1 | Supported | 2019-10 | Standalone Software |
| UniSim Design | R471.1 | Supported | 2020-10 | Standalone Software |
| UniSim Design | R480.1 | Current | 2020-10 | Standalone Software |
| UserAlert R321 | R321.2 | Supported | 2013-10 | Standalone Software |
| Web Order Services 54x | R540.1 | Current | 2014-08 | Standalone Software |

Note: Software releases not listed in the table are in "Phased Out" lifecycle status. The HPS Product Support Guide for Control, Safety and Monitoring Systems is available for download <u>here</u>.

Only Latest and Latest-1 patches/updates are supported by GTAC at the defined support level for the software functional release.

Definitions:

"Software Package" means any HPS software product developed for the specific functional release of system software.

"Standalone Software" means any HPS software product developed for independent operation from a system software functional release.

"System Software" means machine-readable data and executable programs used to define the functionality of the HPS control system and standard hardware products, but does not include firmware, operating system, application software or other software products.